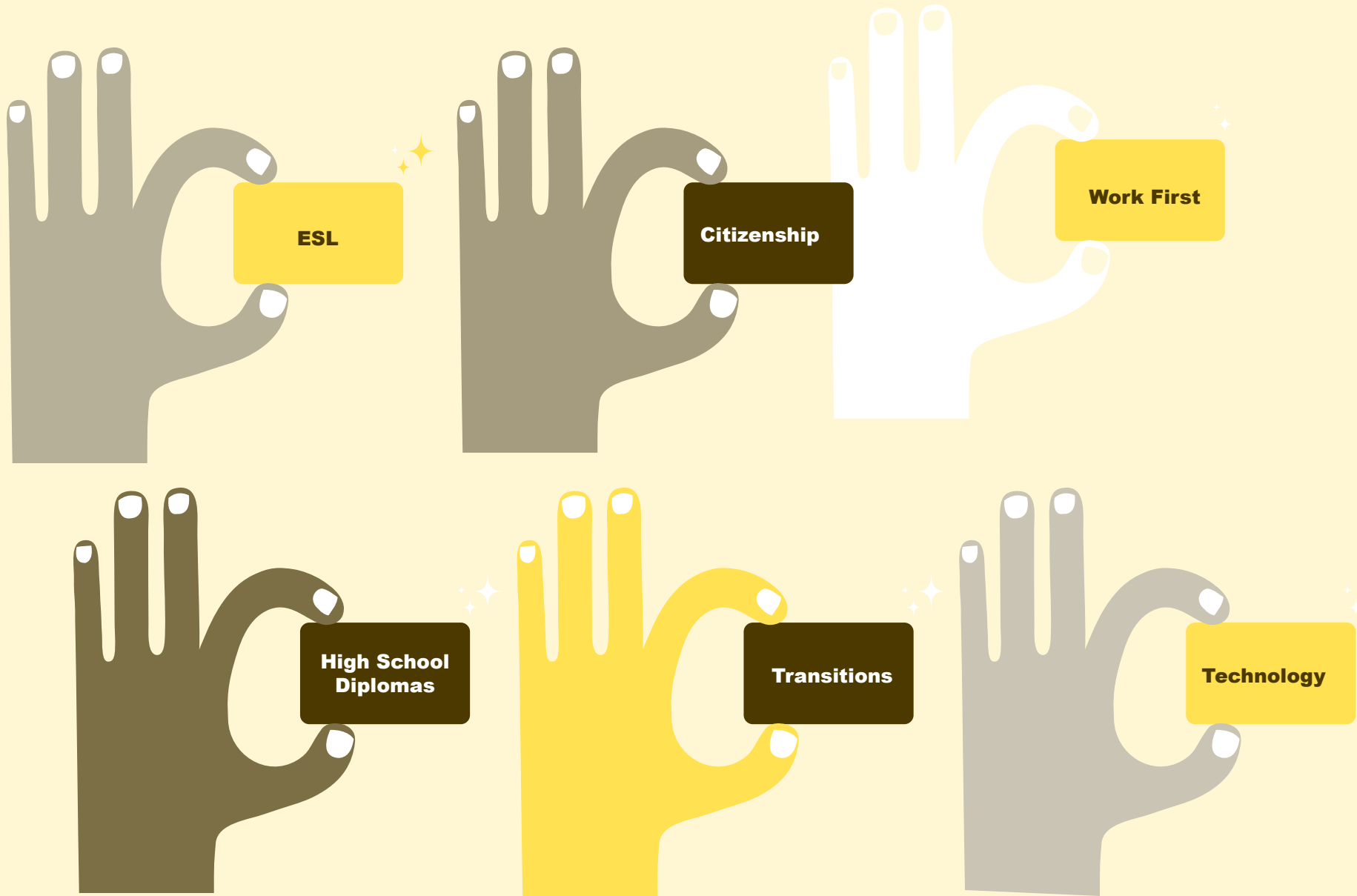


Thank You



2010 REPORT FROM THE LITERACY SOURCE



Learners become leaders with a hand from you

Literacy Source staff restructured last summer to better support students as instructional advisors, applying greater focus and resources to serving individual students across program areas. Advisors work closely with students throughout their time at Literacy Source, conducting intake interviews, assessing their needs, and connecting them with the right learning opportunities. Advisors help students set goals, establish a learning plan and identify barriers, providing ongoing support and advocacy as they progress toward their literacy and life goals.

This kind of support builds leaders as well as learners. For example, some students have participated as speakers at fundraising events and new volunteer orientations, inspiring others with their stories and giving back to Literacy Source in a meaningful way.

English language learners navigate life in America

Literacy Source's ESL classes in SeaTac and Tukwila this year served 121 students from 24 countries; students from Burma to Gambia and Guatemala to Uzbekistan benefited from more than 2,150 hours of instruction in South King County. Childcare provided at some classes facilitated participation for many parent learners.

Classes focused on the skills refugees need to transition to American life. Tukwila students enjoyed a spring outing to Safeco Field via light rail – the first time any of them had taken light rail or attended a ball game. Students in SeaTac gained valuable computer skills with help from the Literacy Source mobile computer lab and the King County Library Services mobile tech lab (like a bookmobile, but with eight computers). Learners got email accounts, searched bus schedules and took the driver's license practice test on-line.

Dozens of students become citizens

In 2009-2010, 34 students naturalized with help from Literacy Source staff. The Monday citizenship classes continued at Literacy Source, and staff added a Thursday study group. The citizenship class at the Southwest Library ran at capacity, with a waiting list for most of the year. Staff helped with applications, fee waivers, and mock interviews at both locations. Once learners became citizens, staff helped them get passports and register to vote. Catholic Refugee and Immigration Services, St. James ESL Program, and the Northwest Immigrant Rights Project continued to provide valuable immigration-related services to Literacy Source citizenship students this year. Funds from the City of Seattle and Washington State help make our citizenship program possible.

WorkFirst students gain much-needed job skills

With economic hard times lingering, especially for those with limited resources, Work First learners (job-seeking low-income parents) turned to Literacy Source in greater numbers again this year. WorkFirst students enrolled at Literacy Source have increased 40% in the last two years, even while the same factors have meant a 35% reduction in the state grants that help fund the program.

Two years ago, our ESL for Jobseekers class had one student enrolled. One year later, ten parents were in the class, including an Eritrean couple living in emergency housing with their four children. Neither parent had been to school before fleeing their country as refugees. The small classes, tutors and individual attention offered at Literacy Source are helping move this family, and many others, closer to independence.

Technology learners log on

Literacy Source students made great strides in technology learning this year, thanks to a grant from the Bill Wright Technology Matching Fund. With three computer classes each quarter, the Technology program helped 90 students (three times the number staff anticipated serving) build basic computer skills. Classes included those taught in partnership with Perinatal Treatment Services and Silvercrest Senior Residences. The grant also funded computer training for 22 volunteers, a number that also exceeded projections. Volunteer instructional hours in computer learning quadrupled since the fall quarter.

Both volunteers and students praised the breadth of skills critical to workplace and life success taught in computer classes and tutoring sessions. “I learned more in six months in my computer class than I have in two years working on my own,” said student Allison Larkin.

High school diploma awards triple

A record sixteen motivated learners received their high school diplomas through the External Diploma Program (EDP) last year, tripling the previous average of about five graduates a year. Literacy Source will continue to be a key resource for Seattle-area diploma seekers, as several sites that had offered EDP no longer do so, or charge a hefty fee. Another record year is underway now as students find the tools to move forward with their lives.

After dropping out of high school in tenth grade, Alisa Scott never thought she would earn her high school diploma. The mother of five school-age children, Alisa says, “For so many years I believed it was unattainable because I’m a mom.” Six months after enrolling at Literacy Source, Alisa received her high school diploma and plans to enroll in a two-year program starting this fall. Alisa told her story at Literacy Source’s spring breakfast and now says earnestly, “Anybody could do it! It was really doable.”

Incarcerated students prepare to move forward

In this year’s Transitions class at the King County Correctional Facility, enrollment jumped to more than 100 students, many of whom enrolled for more than one quarter. Transitions students worked to develop skills that will help them break the cycle of incarceration. They practiced anger and stress management techniques, explored career options, brain function, and the dynamics of addiction, improved basic math skills, and gathered resources to help them make a successful move to life outside. Interested volunteers are welcome and encouraged to tutor in the Transitions classes.



1 Members of Community Club, an ESL speaking and listening class, take in some local sights.

2 Community Club friends share laughs while learning.

3 Longtime leaders Peter Cole, Newby Herrod, Ginger Everhart and M.J. Davidson attend this year’s Founders Club event.

4 Kubrom Mihirga, shown with tutor Ann Dalton, is a new citizen and continuing ESL student.

5 ESL student Jamnong Kurlon pitches in at the Emergency Feeding Program.

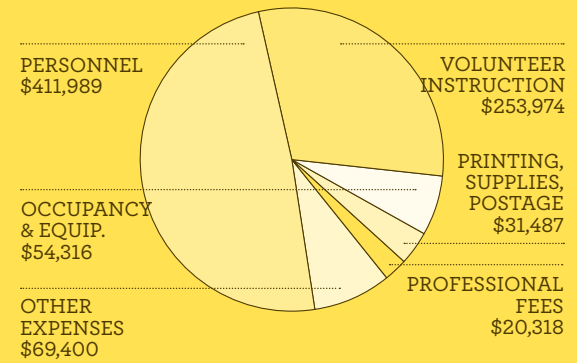
6 Ericka Peacock, former Adult Basic Education (ABE) learner, continues to inspire.



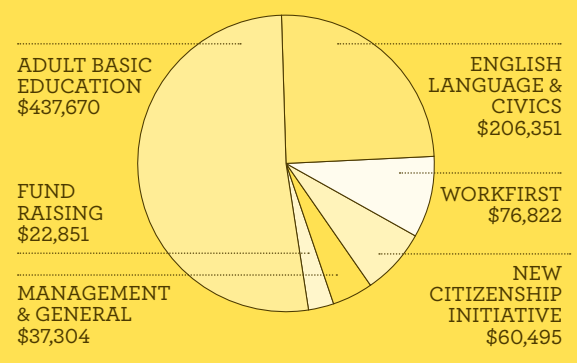
REVENUES

- OFFICE OF ADULT EDUCATION \$307,157
- CITIES OF SEATTLE, TUKWILA AND SEATAC \$77,665
- WORKSTUDY \$16,846
- UNITED WAY OF KING COUNTY \$42,321
- INDIVIDUAL AND CORPORATE DONATIONS \$117,656
- IN-KIND SERVICES \$59,414
- VOLUNTEER INSTRUCTION AND SUPPORT \$252,974
- INTEREST \$1,254

FUNCTIONAL EXPENSES

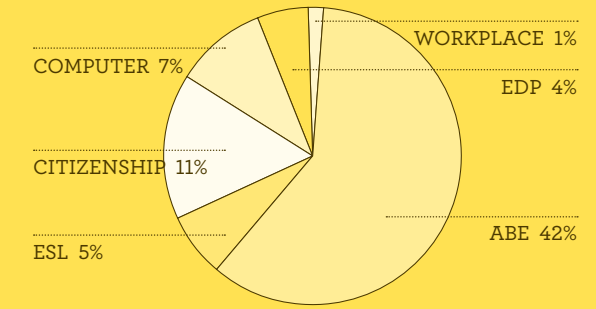


PROGRAM EXPENSES

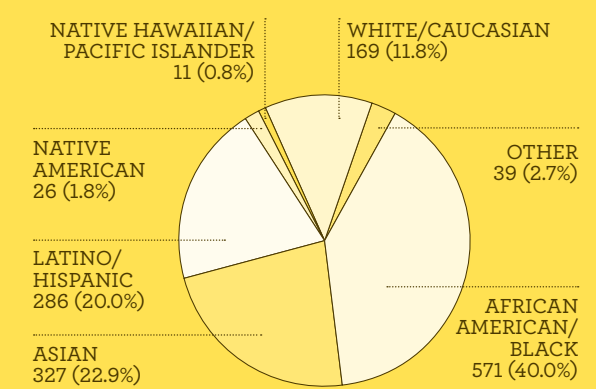


LEARNER DEMOGRAPHICS

Learners by Program Area



Learner Ethnicities



“I AM HUMBLLED BY [MY STUDENT’S] DEDICATION AS SHE NAVIGATES A TERRIBLY COMPLICATED LIFE WITH DIFFICULT CHOICES. SHE DOES SO WITH GRACE AND HUMOR.. THE WORK WE DO HAS RIPPLES WELL BEYOND WHAT WE SEE AND DO ON THE DAY OUR STUDENTS TAKE THE OATH. TO BE ABLE TO HELP SOMEONE THIS WAY IS BOTH AN HONOR AND A JOY.”
 – CITIZENSHIP VOLUNTEER

“...THE BIGGEST THING IS COMING IN WITH A POSITIVE ATTITUDE. DO IT FOR YOURSELF, NOT ANYBODY ELSE. AND [LITERACY SOURCE] IS A POSITIVE ATMOSPHERE – YOU GUYS REALLY BOOST THE FACT THAT THIS IS A POSITIVE THING.”
 – EDP GRADUATE

thumbs up to Walsh Construction

Kudos to Project Manager Jack Kuester and Walsh Construction, who found yet another way to garner support for Literacy Source last year. When it was time for Walsh staff to support organizations through their workplace fund drive, Jack, a Literacy Source board member, and coworker Cristina Rivera worked with management to spotlight six programs out of the many possible United Way beneficiaries. Jack shared with staff his long involvement with Literacy Source, why he believes in its mission and what he hears from Literacy Source learners at each year's breakfast about the difference the organization has made in their lives.

"It's an easy and free way to get other people enthused about Literacy Source," says Jack – and it works. Last year Walsh employees donated more than \$3,000 and the company matched their contributions at 67%. With this year's campaign just getting underway, donations from Walsh staff to Literacy Source are already up 20%.

While recognizing Jack for his tireless support of Literacy Source, we also gratefully acknowledge the leadership of Walsh Construction as a corporate donor. They have sponsored a table at our annual fundraising breakfast for many years. Would your company like to promote Literacy Source through workplace giving? Talk to us!

VOLUNTEERS

Nearly 300 volunteers provided Literacy Source learners with more than 12,000 hours of instruction this year. We are in their debt, figuratively and literally, as the value* of volunteer work is \$20.85/hour. We could not possibly provide the services described in this report without the efforts of volunteer tutors and instructors, whose contribution worth \$252,974 is a significant share of Literacy Source revenues (Financials, previous page). Thank you to the heart and soul of Literacy Source:

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*according to Independent Sector, a coalition of 550 charities and foundations.

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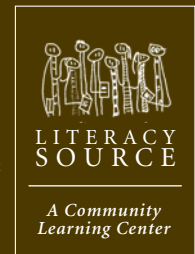
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